

Emergency Bathing Service

We can support your loved one with a free of charge emergency bathing service for a limited time if you are no longer able to support them yourself.

This might enable you to bring them home from hospital earlier than planned or while you have adaptations made to be able to bath them at home.

All mobility needs can be accommodated and transport is available for those people who can be transported by car.

The bathing service is available Monday - Friday 9am - 4pm.



How to access our services

We can take referrals from Social Workers, Community Nurses, carers, or anyone who knows the family well. Contact us via email or phone to discuss your needs and how we can best support you.

Contact

Operations Office (Open Mon-Fri, 9am - 4pm.)
Milford House Unit 9
Shaw Park
Silver Street
Aspley
Huddersfield
HD5 9AF

☎ 01484 537036

✉ info@CTMY.org.uk

🐦 @carerstrustmy

📘 /carerstrustmidyorkshire

www.carerstrustmidyorkshire.org.uk



Carers Trust Mid Yorkshire is supported by



Carers Trust Mid Yorkshire Crossroads Carer Service.
Charity Reg No. 1069331. A company registered by Guarantee No. 3472501



IMPORTANT - I am a carer

The person who depends on my care:

In an emergency contact:

Name: *Carerstrust Mid Yorkshire Crossroads Carer Service*

Tel: *01484 537036*

emergency support





carers emergency support

Who are we?

Carers Trust Mid Yorkshire is a local charity working in partnership with Kirklees Council to support unpaid family carers at no cost to themselves in an emergency. As a charity we care for people not for profit. No-one cares more than Carers Trust, not just in the scale of what we do or in the 35 years' experience that we have, but in the special way that we think about care.

We are rightly proud of the extensive training that we provide to all our staff. We can only continue to provide the highest quality service by ensuring that all our staff receive the training that they need.

You can be satisfied that:

- our staff are trained professionals who know what they are doing
- we are sensitive to the needs, pressures and worries of carers and those they care for
- we ensure staff have regular training updates throughout their employment with us. We also identify other areas of training that will enhance staff skills and ultimately provide better services.

Carers Trust Mid Yorkshire respects the individuality of carers and people with care needs and seeks to promote choice, independence, dignity and safety. We believe that carers must have access to high quality services. We will respect the privacy and personal choices, lifestyles, customs, cultures and values of each person using our service.

We can provide support out in the community to take over from you at short notice or support you by providing an emergency bathing service. We are registered as 'Good' with CQC and our staff are trained to a high level to be able to support people with complex needs and health conditions.

Who can access our support

If you are an unpaid family carer who lives in the Kirklees area, you could access free support to help you maintain your caring role should you become:

- unwell
- have a personal emergency
- reach a crisis point
- need additional short term support

You can pre-register to access the Emergency Community Support Service by contacting us on 01484 537036 or info@CTMY.org.uk.

Preregistration will allow you to simply call us directly at your time of need to activate support for free.



How will we support you in an emergency

Emergency Community Support Service
Carers Trust will send a Carers Emergency Support Worker directly to the home of the person who requires support. Staff are available between 8am – 9pm 7 days a week.

Once they arrive they will support your loved one for a maximum of 3 days, not including overnight. If continued support is required we will work with you to arrange longer term plans.

IMPORTANT

I am a carer
someone
depends
on my care