

International Student Barometer (ISB)

The ISB tracks and compares the decision-making, expectations, perceptions and intentions of international students.

The questions of particular interest to Computing and Library Services (CLS) which give us an insight of how you perceive the services we are responsible for providing are:

Overall how satisfied are you with the learning experience at this stage in the year...

...the physical library facilities?

...the online library facilities (access to journals, etc.)?

...the learning technology (PCs, networking, etc.)?

Overall, how satisfied are you with the support services at this stage in the year...

...IT support?

...Library Services?

...iPoint?

We were incredibly pleased to learn that you rated our performance strongly in the most recent ISB survey in 2023.

	University of Huddersfield Result	Global ISB Result	UofH result in comparison to global result
Physical library	96.7	92.5	+4.2
Online library	95.1	91.3	+3.8
Learning technology	96.4	91.4	+5.0
IT Support	97.1	93.8	+3.3
Library Services	98.6	96.1	+2.5
iPoint	98.8	92.6	+6.2

